

Stewart Matzek

Senior Technical Writer

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📍 Seattle, Washington

🌐 stewart-matzek.github.io



👤 *Motivated technical writer with 10+ years of experience. Focused on creating clear, user-friendly, and accessible documentation in docs-as-code and agile environments.*

🧰 Professional Experience

📦 **Senior Technical Writer, Amazon Web Services (AWS)**

📅 2022 - Present

Oversees all content production, review, and publishing for the AWS Well-Architected Framework, pillar guides, and lens whitepapers. Designed docs-as-code infrastructure for documentation writing and editing. Conducts market and SEO research, and generates high-level metrics reports.

Docs-as-code

Automation

Cloud documentation

API documentation

Process improvement

🏢 **Senior Technical Writer, Rediker Software**

📅 2021 - 2022

Developed framework and documentation for net new education software from scratch. Distributed release notes and customer emails on new features, updates, and bug fixes. Evaluated and implemented customer feedback to enhance documentation readability and clarity.

Software documentation

New product documentation

Customer outreach

Release notes

Ticket management

🛒 **Technical Writer, Digital River**

📅 2019 - 2021

Wrote and maintained suite of API and software documentation for an ecommerce product suite. Presented and implemented large-scale overhaul of developer experience for an API-first, headless ecommerce documentation site. Researched, applied, and migrated documentation into new docs system.

API documentation

Developer experience

API reference

UI design

Persona development

🚗 **Technical Writer, Tesla**

📅 2017 - 2019

Created and updated robotics maintenance documentation, internal and external factory management software guides, and training presentations for a variety of audiences from line workers to managers.

Software documentation

Agile

Manufacturing

Maintenance

🔪 **Freelance Technical Writer, Larkin Communication Consulting**

📅 2014 - 2017

Rewrote and redesigned industrial and manufacturing safety manuals for clarity, concision, and improved safety language.

Documentation design

Documentation overhaul

Self-paced work

Fast turnaround

Education

 **BA in English Writing, minor in Teaching English as a Second Language**

 2011 - 2015

University of Nevada, Reno, Reno, Nevada

Skills

Docs-as-code

Markdown GitLab GitHub CI/CD MkDocs Docusaurus

Automation

Python Amazon Q GitLab pipelines

Technical documentation

Cloud documentation Developer documentation Software documentation API documentation

Instructional documentation Safety manuals Engineering manuals Document design Blogs and marketing

Metrics reporting


APIs

Swagger Postman REST APIs

Software and tools

Git Amazon Bedrock Adobe Creative Suite Oxygen Confluence Jira MadCap Flare HTML CSS XML

References

 **Matt Cherouny** - Staff Manufacturing Systems Engineer at Tesla (matt.cherouny@gmail.com)

 **Brett Couture** - Chief Technology Officer at Rediker (brett.couture@gmail.com)

 **Rick Timkovich** - Sr. Technical Writer at AWS (rtimkovi@amazon.com)